

Diversus Group Professional Services

Hourly Rate v Professional Day

Diversus Group bills Professional Services either via an 'Hourly Rate' or as a 'Professional Day'.

Hourly Rate

Under an hourly rate agreement, the customer is billed for every hour worked (rounded up to the nearest hour).

After eight hours of work in a single calendar day (Monday to Friday between the hours of 8AM to 6PM excluding Public Holidays), the quoted hourly rate per hour is uplifted by a factor of 1.5

All hourly rates are uplifted by a factor of 2 for work conducted on weekends and public holidays.

Unless otherwise agreed in writing in advance, the minimum billable unit is four hours. The hourly rate is inclusive of reasonable breaks.

Professional Day (Day Rate)

Unlike an Hourly Rate, the Diversus Group Professional Day Rate is billed by the day and not the hour.

A Professional Day is generally expected to consist of eight hours (Monday to Friday between the hours of 8AM to 6PM) including breaks or such hours as are reasonably agreed between Diversus Group and the customer.

On occasion, where Diversus Group deem it as reasonable to do so (but not on a regular basis) our consultants may work longer than eight hours without the customer incurring additional charges.

Diversus Group invoices the customer based upon a full professional day. In certain circumstances (where agreed in advance) we may bill in half day increments. Diversus Group reserves the right to invoice for additional hours incurred at the prevailing Hourly Rate should our consultants be asked to work over eight hours on a regular basis.

All Professional Day rates are uplifted by a factor of 2 for work conducted on weekends and public holidays.

NOTES:

1. *Any variation to the above must be agreed in writing by Diversus Group in advance of the commencement of the services.*
2. *All Professional Services are subject to Diversus Groups Standard Terms & Conditions.*
3. *Services provided under a contracted Managed Service Agreement may differ from the above.*
4. *Normal business hours are between 8AM and 6PM Monday to Friday excluding public holidays.*